



Eugene Opera Covid-19 Vaccination Policy

8-20-21

The safety of our patrons is of utmost importance to all of us at Eugene Opera. Following the recent lead of the Hult Center, as well as other opera companies including Portland Opera, Eugene Opera will now **require proof of Covid-19 vaccines or a negative PCR test taken within 48 hours of performance for entry into the theater for performances. This includes *Lucy* at the Wildish Theater in September and, as per the Hult's policy, *The Magic Flute* at the Hult Center in January.**

Those unable to be fully vaccinated, including children under the age of 12, must have proof of a negative COVID test, taken with 48 hours of performance. All patrons will need to provide this information as a condition of entry. **Mask wearing is required when inside the venue.**

This requirement extends until further notice and is subject to review and change according to federal, state and city recommendations and guidelines.

DETAILS ON THIS POLICY

FULLY-VACCINATED PATRONS

A patron vaccinated against COVID-19 by a two-dose mRNA vaccine (such as Moderna and Pfizer), or a single dose vaccine (such as Johnson & Johnson), is considered "fully vaccinated" two weeks after the final dose of vaccine (the second dose for a two-dose regimen, or the single dose for a single-dose regimen). Documentation of vaccination status must be shown with valid I.D. upon entry to the venue and available upon request at any time.

The following are acceptable as proof of full vaccination:

- Vaccination card (which includes name of person vaccinated, type of vaccine provided, and date final dose administered) OR
- a photo of a vaccination card as a separate document OR
- a photo of the attendee's vaccine card stored on a phone or electronic device OR

- documentation of vaccination from a healthcare provider electronic health record or state Immunization Information System record.

Matching photo ID required at the door.

Note: Self-reported vaccination records that are not verified by a health care provider cannot be accepted.

PATRONS WITHOUT VACCINATIONS

Patrons unable to be vaccinated, including children under 12, will be required to show proof of a negative COVID-19 test taken within 48 hours prior to the performance.

The following are acceptable as proof of a negative COVID-19 test result:

- Printed document (from the test provider or laboratory) OR
- an email or text message displayed on a phone or electronic device from the test provider or laboratory.

The information provided must include name of person tested, type of test performed, and date of negative test result

- Matching photo ID required at the door
- Self-reported (home test) negative test results that are not from a test provider, a laboratory, or a health care provider will not be accepted.
- Patrons who have tested positive within the 48-hour window should contact the ticket office for options.
- Check the following [links for details where testing and vaccinations are available locally](#).

FAQ's

I bought a ticket before this policy was enacted. I no longer wish to attend. What is your refund policy?

Eugene Opera operates the box office for the performances of Lucy. We are able to provide refunds for Lucy up to 7 days prior to the event. If you need a refund, please initiate it through Eventbrite. The Hult Center will provide refunds for The Magic Flute up to 14 days prior to the show date for patrons not wishing to provide proof of vaccination or a negative COVID test.

What if I tested positive prior to the show date and cannot attend?

Should you test positive 48 hours prior to the show date please contact Eugene Opera through the Eventbrite portal, or in the event of a Hult performance, the Hult Box Office to discuss your ticket options.

Can I take an at home COVID test?

No. At home tests will not be accepted, nor will self-reported negative tests. Only tests administered by a test provider, health care provider, laboratory or a pharmacy will be accepted.

I just got my vaccine yesterday. Does that mean I'm fully vaccinated?

No. A patron is considered fully vaccinated two weeks after the second dose of the two-dose mRNA vaccine (such as Moderna or Pfizer), or the single dose vaccine (such as Johnson & Johnson). If it has not been two weeks you will need to provide a negative COVID test for entry.

Do I still need to wear a mask?

Yes, per the State of Oregon masks are required in all public places.

Will there be a separate section for vaccinated and unvaccinated patrons?

No, all patrons will be seated together

What is acceptable as proof of vaccination?

The following are acceptable as proof of full vaccination:

- *Vaccination card (which includes name of person vaccinated, type of vaccine provided and date last dose administered) OR*
- *a photo of a vaccination card as a separate document OR*
- *a photo of the attendee's vaccine card stored on a phone or electronic device OR*
- *documentation of vaccination from a healthcare provider electronic health record or state Immunization Information System record.*

Matching photo ID required at the door

Self-reported vaccination records that are not verified by a health care provider will not be accepted.

What is acceptable proof of a negative COVID test?

The following are acceptable as proof of a negative COVID-19 test result:

- *Printed document (from the test provider or laboratory) OR*
- *an email or text message displayed on a phone or electronic device from the test provider or laboratory.*
- *Self-reported (home test) negative test results that are not from a test provider, a laboratory, or a health care provider will not be accepted.*

The information provided must include name of person tested, type of test performed, and date of negative test result

Matching photo ID required at the door

- **Face Coverings** In accordance with the CDC and Oregon Health Authority recommendations, masks are currently required. Masks must cover nose and mouth at all times.
- **Symptom Self-Screening:** If you find you're unwell, please don't come to the theater.